



Next-Level Windows and Intune Troubleshooting

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Sponsors





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Role

Senior Modern Management Principal

Focus

Intune · Windows · PowerShell · Community Tools

Blog, Hobbies and more

[Intune.ninja](https://intune.ninja)

[PowerShell.ninja](https://powershell.ninja)





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Role

Trusted Advisor, Onevinn

Focus

Intune · Security · Windows · Windows 365

Blog, Hobbies and more

BBQ

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Role

Senior Cloud Architect, Apento

Focus

Intune · Security · Windows

Blog, Hobbies and more

BBQ, Hiking,



The Evolution of Troubleshooting

The Evolution of Troubleshooting



Back in the day...

- Dial-up modems screeching their song of connection
- Logging into a BBS to hunt for fixes
- Downloading a single patch could take all night



How we used to do it...



Troubleshooting with ConfigMgr

- Endless log files everywhere
- Both client side and server side
- Complex? Absolutely. But you *could* see every little detail

Troubleshooting Group Policy

- gpresult - Your policy X-ray machine
- gpupdate = The "hit refresh & hope" button
- RSOP = Your policy crystal ball



Troubleshooting in the Intune Era



The "Classic" Intune Toolkit

- Log files (MDM) → Event Viewer
- Registry values
- IME Agent = Log files 😊

Your new superpowers!

- **Microsoft Copilot** → Your AI sidekick 🧑🏻💻
- **Copilot for Security** → Cyber shield & sword?
- **ChatGPT/Claude** → Your troubleshooting oracle





Collecting Log files

Troubleshooting



- MDMDiagnosticsTool
 - Settings -> Access work or school
 - **MdmDiagnosticsTool.exe -out c:\temp**

- Collect log files using Intune

<https://learn.microsoft.com/en-us/windows/client-management/mdm-collect-logs>

Advanced Diagnostic Report

Your IT or support person may want additional information to help with troubleshooting.

Create report

Name	Date modified
DeviceManagement-Enterprise-Diagn...	2024-04-25 12:54
MDMdiagReport	2024-04-25 12:54
MDMdiagReport.xml	2024-04-25 12:54
Microsoft-Windows-AAD	2024-04-25 12:54
Microsoft-Windows-Shell-Core	2024-04-25 12:54

Retire Wipe Delete Remote lock Sync Reset passcode Restart Collect diagnostics

Collect diagnostics - W11DELL01

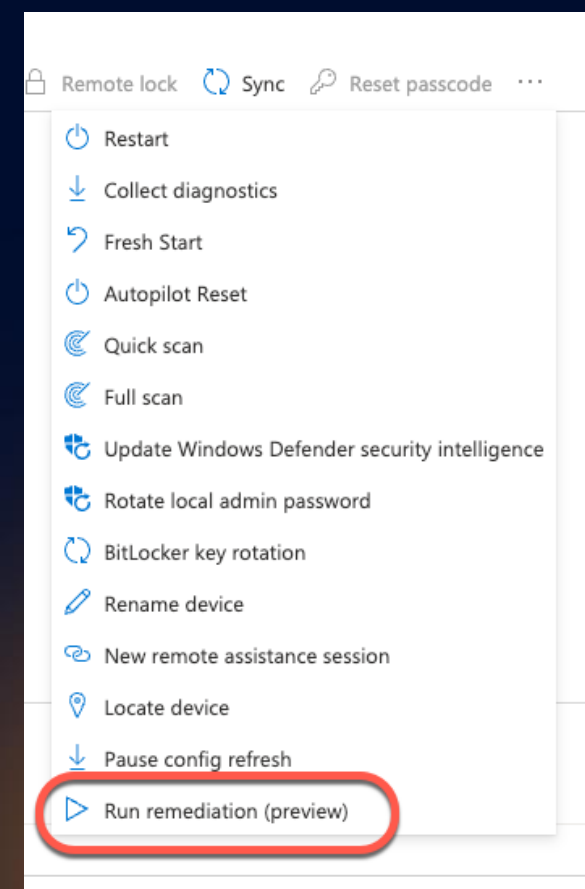
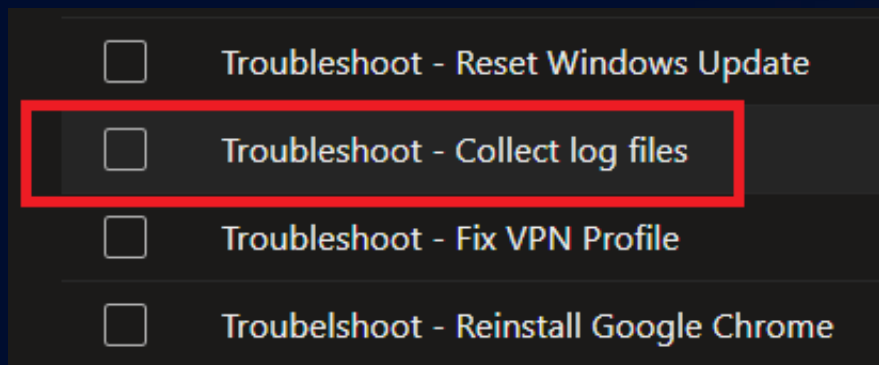
Intune will attempt to collect the diagnostics that are on this device. To download and view the diagnostics, go to Monitor > Device diagnostics. Continue with diagnostics collection?

Yes No

Build your own log collection tool



- Why? Builtin too slow, too much data
- Remediation script send to Azure Storage, SharePoint, Teams etc.
- Fast! Runs in a couple of minutes.





Troubleshooting - In the AI Era

AI & Privacy



General

Account

Privacy

Billing

Usage

Capabilities

Connectors

Claude Code

Cowork

Claude in Chrome Beta

Desktop app

General

Extensions

Developer

Privacy
Anthropic believes in transparent data practices

Learn how your information is protected when using Anthropic products, and visit our [Privacy Center](#) and [Privacy Policy](#) for more details.

How we protect your data >

How we use your data >

Privacy settings

Export data Export data

Shared chats Manage

Memory preferences Manage ↗

Location metadata
Allow Claude to use coarse location metadata (city/region) to improve product experiences. [Learn more.](#)

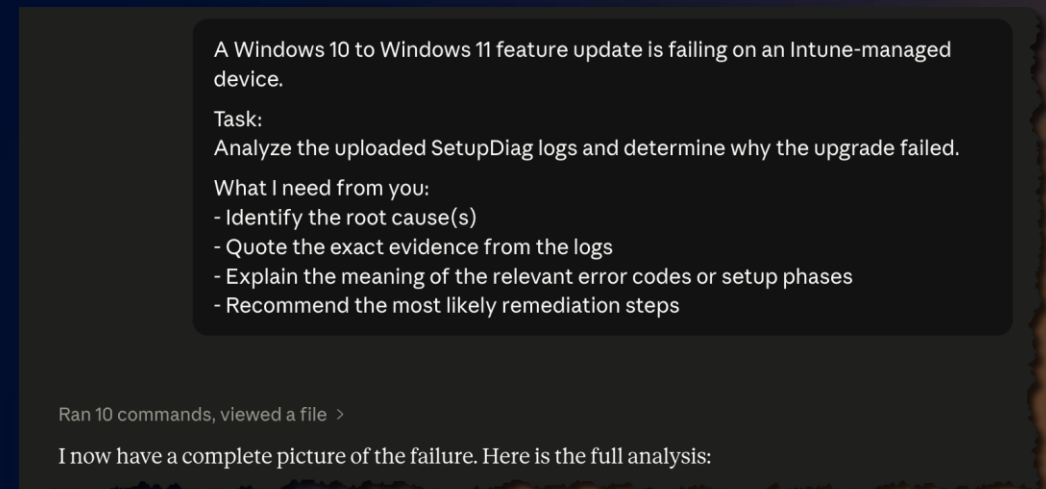
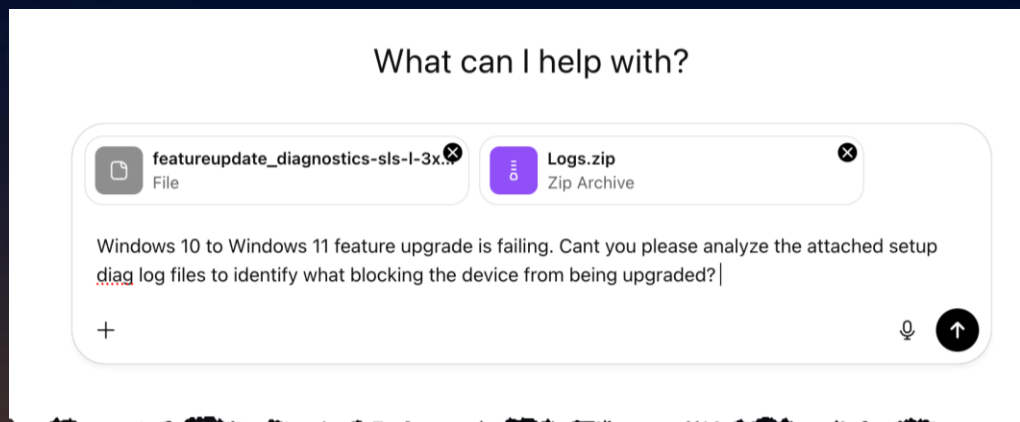
Help improve Claude
Allow the use of your chats and coding sessions to train and improve Anthropic AI models. [Learn more.](#)

DEMO: Feature Upgrade Failure



Scenario

- Feature upgrade is failing
- Collect log files...
- Analyze the logfiles using "AI Chat" ...
 - Claude, Copilot, ChatGTP etc.



DEMO: IME Logs (Offline Tool)



You are my principal product engineer and solution architect.

We are building a premium-quality application for Microsoft Intune troubleshooting and log analysis. The app must feel polished, modern, trustworthy, and genuinely useful for IT admins and support engineers.

Your job is to design and implement this product end-to-end in this repository.

PRIMARY GOAL

Build a beautiful, production-minded app that guides a user through finding, uploading, and analyzing relevant Intune-related diagnostic data, with a strong focus on Windows device troubleshooting.

CORE PRODUCT IDEA

The app should help the user answer:

- What type of Intune issue am I troubleshooting?
- Which logs, event logs, and artifacts are relevant for this issue?
- How do I find/export them on the device or from Intune?
- What does the uploaded evidence indicate?
- What are the most likely root causes?
- What should I check next?

The app must combine:

1. guided troubleshooting,
2. evidence collection guidance,
3. upload and parsing of logs/artifacts,
4. timeline/correlation analysis,
5. explanation of findings in plain language,
6. actionable next steps.

PRODUCT PRINCIPLES

- Premium UX/UI: fast, elegant, calm, modern, and “enterprise-grade”.
- Local-first and privacy-conscious by default.
- Extremely clear guidance for non-expert and expert admins alike.
- Explain reasoning without sounding vague.
- Always distinguish between:
 - confirmed finding,

A screenshot of the IntuneLens web application interface. The page has a white background with a dark blue navigation bar at the top containing links for Home, Troubleshoot, Upload & Analyze, Playbooks, Evidence Guide, and Error Codes. A prominent blue button reads 'Start troubleshooting >'. Below it, a secondary button says 'Analyze logs' and a third says 'Playbooks'. A central headline reads 'Diagnose Intune issues faster and with confidence'. A sub-headline states 'IntuneLens guides you through collecting the right logs, analyzing them automatically, and understanding what went wrong — without cloud dependency or guesswork.' At the bottom, four green checkmarks indicate features: 'No account required', 'No data uploaded', 'Works offline', and 'Free to use'. A badge at the top right of the main content area says 'Built for Intune admins · 100% local processing'.

DEMO: Applications / OSD



Scenario (Legacy)

- Applications are not installed during OS Deployment

A screenshot of a technical support ticket or forum post with a white background and a dark, torn-edge border. At the top, a red rounded rectangle contains the text '113 log files' and '70 MB'. A red arrow points from this box to a purple zip file icon labeled 'TST0846BE.zip' with the subtitle 'Zip-arkiv'. Below this, a grey speech bubble contains the text: 'Microsoft 365 Apps a not being installed doing the the SCCM Task Sequence. Can you analyse the log files and tell my why?'. At the bottom left, a red-bordered box contains the text 'Thought for 10m 17s >'. Below this box, a paragraph of text reads: 'Short answer: the Office step never truly completed during the task sequence. The TS did kick off the Microsoft 365 Apps install, waited for status multiple times, then considered it "successful" and immediately rebooted—while Office hadn't actually finished installing. Adobe Reader and VLC genuinely failed in the same window.'

113 log files
70 MB

TST0846BE.zip
Zip-arkiv

Microsoft 365 Apps a not being installed doing the the SCCM Task Sequence. Can you analyse the log files and tell my why?

Thought for 10m 17s >

Short answer: the Office step never truly completed during the task sequence. The TS *did* kick off the Microsoft 365 Apps install, waited for status multiple times, then considered it "successful" and immediately rebooted—while Office hadn't actually finished installing. Adobe Reader and VLC genuinely failed in the same window.



Community Tools - Troubleshooting and Building

Petri Paavola



Human factor in Troubleshooting

- There is still role for us humans, right? Hopefully ?-) 😊
- We as Admins need to understand what is happening and how our configurations affect the environment
- Many Community Tools can help with this a lot



AI can NOT analyze all data formats

- Eventhough AI is really capable, it can "only" analyze text based information
 - yes there is multimodal, this is way oversimplified statement, but...
- It *may* be able to convert data formats itself
- As "simple" as Windows Event log (.evtx/.etl) will/may not open without help
- Community Tools can help gathering and converting data for AI
- Best from both worlds: Use AI with Community Tools data



Let's have a look how these work in real life

DEMO



DEMO: IntuneDeviceDetailsGUI-HTML (New)

- "Where did this user account come from???"
- "How didn't I notice these misconfigurations..?"
- What AI has to say about this report data?

The screenshot displays the 'IntuneDeviceDetailsHTML Version 4.23' report. At the top, there are summary cards for device details: Settings complexity (3 conflicts detected), Company name (APM 872630000), Primary user (Eduard Subirats), Last login (2024-03-21 11:38), Device type (Virtual Machine), Phone (0918-3166-8761), OS build (Windows 10.0.24H2.7965), OS language (en-US), and OS region (US). Below this is a 'Quick table search' bar and two main data tables.

CONTENT	APPLICATION TYPE	DISPLAY NAME	VERSION	INTENT	INCLUDE/EXCLUDE	INSTALL STATE	GROUP TYPE	ASSIGNMENT GROUP	GROUP MEMBERS	FILTER	FILTER MODE
Device	win32app	OneDrive 1.2.10.4	1.2.10.4 113-2024	optional	included	uninstalled	Assigned	Comp_APM 872630000	1 device		
Device	win32app	Company Portal (New Store App runn System)	1.12.172.0	required		installed		All Devices	0	None	
Device	win32app	Yodanis WebUI DemoApp(onal ver 1.0	1.0	required		not applicable		All Devices	1	WebUI filter with no targeted devices	include
Device	win32app	7 Zip 24.08 (64-bit edition)	24.08.2020	required	included	uninstalled	Dynamic	DynDev_AutoInst_GroupTag_Squar_AutoInstPM	4 devices		
Device	win32app	7 Zip 25.01 (64-bit edition)	25.01.2020	required	included	installed	Dynamic	DynDev_AutoInst_GroupTag_Squar_AutoInstPM	4 devices		
Device	win32app	Adobe Acrobat Reader DC (new Store WebUI)	15.020.21768	optional	included	installed	Dynamic	DynDev_AutoInst_GroupTag_Squar_AutoInstPM	4 devices		

CONTENT	CONFIGURATION TYPE	DISPLAY NAME	USER PRINCIPAL NAME	INCLUDE/EXCLUDE	STATE	GROUP TYPE	ASSIGNMENT GROUP	GROUP MEMBERS	FILTER	FILTER MODE
Device	template (win32app)	Administrative Template Config Policy 2	ef4540c1-subirats@apm872630000(FI)		not applicable		All Devices	1 device	WebUI filter with no targeted devices	include
Device	win32app (win32app)	Application Policy for AutoInstPM (AutoInst) and Enabled for Apps	ef4540c1-subirats@apm872630000(FI)	included	successful	Dynamic	DynDev_AutoInst_GroupTag_Squar_AutoInstPM	4 devices		
Device	Settings (win32app)	Autosave LAPS	ef4540c1-subirats@apm872630000(FI)	included	successful	Dynamic	DynDev_AutoInst_GroupTag_Squar_AutoInstPM	4 devices		
Device	Settings	BitLocker new template	ef4540c1-subirats@apm872630000(FI)	included	successful	Assigned	Comp_APM 872630000	1 device		

<https://github.com/petripaavola/IntuneDeviceDetailsGUI>

DEMO: Get- WindowsTroubleshootingReportCommunity



- Troubleshoot with Community knowledge (Known events)
- And/or gather data from different sources and analyze with AI



<https://github.com/petripaavola/Get-WindowsTroubleshootingReportCommunity>



Anyone can build Community Tools

- AI gives everyone capability to create simple and/or really complex Community Tools
- Especially agentic AI (e.g. VSCode + GitHub Copilot) has changed this dramatically just in one year only
- I did not intent to fully move to agentic AI approach
 - Because I want to make code myself also
 - I tried in one project doing 99% of the code and tasks with agentic AI
 - And then just started using it with all my projects
- This is big! I mean BIG change !!! 😊
- Seeing is believing..!

DEMO: Building Community Tools with AI

- Anyone can built Community Tools !!!
- VSCode + GitHub Copilot + Agentic AI



```
function Read-Logfile {
    437
}
1329
1330
1331
1332
1333 # Check if we detected Log file type
1334 if ($?) {
1335     Write-Host "Log file format not detected" -ForegroundColor Yellow
1336     return
1337 }
1338
1339 # Check if log file entries are within specified StartTime and EndTime
1340 # and skip file if isn't
1341 if ($?) {
1342     Write-Host "Log file entries are within specified StartTime and EndTime" -ForegroundColor Yellow
1343     return
1344 }
1345 # Oldest log entry is newer than specified EndTime
1346 if ($?) {
1347     Write-Host "Oldest log entry is newer than specified EndTime" -ForegroundColor Yellow
1348     return
1349 }
1350 # Newest log entry is older than specified StartTime
1351
}

PS C:\Users\pmpavol\OneDrive - Yodanisotti Oy\Intune\Get-WindowsTroubleshootingReportCommunity> .\Test-LogParameters.ps1
723 lines in timeline. Removing duplicate lines...
3 duplicate lines removed
720 lines in timeline
Preparing data for HTML report...
Create HTML report
File: C:\Users\pmpavol\OneDrive - Yodanisotti Oy\Intune\Get-WindowsTroubleshootingReportCommunity\Get-WindowsTroubleshootingReportCommunity_v2.0
File: 20260418223_GUMONSTER_WindowsTroubleshooting_Report.html
Opening created file to default web browser...
Happy Troubleshooting!
```

Download Tools



[Intune.ninja](https://intune.ninja)

[PowerShell.ninja](https://powershell.ninja)

Application Control for Business



Managed Installer policy in Intune – enables it during Autopilot for it to work

Requires the files to be signed (hash exceptions is also possible, but must be handled manually)

Unsigned installer files is a big issue, even for some Microsoft Software.

Known issues:

- Adds time to Autopilot V1
- WIX 3 custom action dll's are not signed
- WIX 4 and later custom action dll's are signed, but not by Microsoft

The screenshot shows the 'Managed installer' policy page in the Intune console. It includes a table with columns for 'Policy name', 'Author', and 'Status'. Two policies are listed: 'Managed Installer Test' and 'SideCar ManagedInstaller Script', both with an 'Active' status.

Policy name ↑	Author	Status
Managed Installer Test	Microsoft Corp	✓ Active
SideCar ManagedInstaller Script	Microsoft	✓ Active

```
C:\Program Files\Remote Help>fsutil file queryea RemoteHelp.exe
```

```
Extended Attributes (EA) information for file C:\Program Files\Remote Help\RemoteHelp.exe:
```

```
Total Ea Size: 0x2db
```

```
Ea Buffer Offset: 0
```

```
Ea Name: $KERNEL.SMARTLOCKER.ORIGINCLAIM
```

```
Ea Value Length: 12c
```

```
0000: 01 00 00 00 00 00 00 00 00 00 00 00 01 00 00 00 .....
0010: b3 a9 3e 01 e5 be b8 82 c6 09 12 45 b2 6b b5 2b ..>.....E.k.+
0020: 3f 7b 63 e1 11 f0 d6 f8 4b b9 ed 0d 70 71 40 dc ?{c....K...pq@.
0030: 00 00 00 00 00 00 00 00 ea 00 00 00 5c 00 3f 00 .....\.?.
0040: 3f 00 5c 00 43 00 3a 00 5c 00 50 00 72 00 6f 00 ?.\.C.:.\.P.r.o.
0050: 67 00 72 00 61 00 6d 00 20 00 46 00 69 00 6c 00 g.r.a.m. .F.i.l.
0060: 65 00 73 00 20 00 28 00 78 00 38 00 36 00 29 00 e.s. (.x.8.6.).
0070: 5c 00 4d 00 69 00 63 00 72 00 6f 00 73 00 6f 00 \.M.i.c.r.o.s.o.
0080: 66 00 74 00 20 00 49 00 6e 00 74 00 75 00 6e 00 f.t. .I.n.t.u.n.
0090: 65 00 20 00 4d 00 61 00 6e 00 61 00 67 00 65 00 e. .M.a.n.a.g.e.
00a0: 6d 00 65 00 6e 00 74 00 20 00 45 00 78 00 74 00 m.e.n.t. .E.x.t.
00b0: 65 00 6e 00 73 00 69 00 6f 00 6e 00 5c 00 4d 00 e.n.s.i.o.n.\.M.
00c0: 69 00 63 00 72 00 6f 00 73 00 6f 00 66 00 74 00 i.c.r.o.s.o.f.t.
00d0: 2e 00 4d 00 61 00 6e 00 61 00 67 00 65 00 6d 00 ..M.a.n.a.g.e.m.
00e0: 65 00 6e 00 74 00 2e 00 53 00 65 00 72 00 76 00 e.n.t...S.e.r.v.
00f0: 69 00 63 00 65 00 73 00 2e 00 49 00 6e 00 74 00 i.c.e.s...I.n.t.
0100: 75 00 6e 00 65 00 57 00 69 00 6e 00 64 00 6f 00 u.n.e.W.i.n.d.o.
0110: 77 00 73 00 41 00 67 00 65 00 6e 00 74 00 2e 00 w.s.A.g.e.n.t...
0120: 65 00 78 00 65 00 00 00 00 00 00 00 e.x.e.....
```

noteHelp.exe:





WixToolset.Dtf.WindowsInstaller.dll Properties

General Digital Signatures Security Details Previous Versions

Embedded Signatures

Name of signer:	Digest algorit..	Timestamp
Wix Toolset (.NET Foundation)	sha256	Friday, 4 October,

Details

Catalogue Signatures

Name of sign...	Catalogue N...	Digest algorit..	Timestamp
-----------------	----------------	------------------	-----------

Details

OK Cancel Apply

Certificate

General Details Certification Path

Certificate Information

This certificate is intended for the following purpose(s):

- Ensures software came from software publisher
- Protects software from alteration after publication

* Refer to the certification authority's statement for details.

Issued to: Wix Toolset (.NET Foundation)

Issued by: .NET Foundation Projects Code Signing CA2

Valid from 2022-04-06 **to** 2025-04-06

Install Certificate... Issuer Statement

OK

AppControl Manager



- Great to manage AppControl policies
- Available in the Microsoft Store
- <https://apps.microsoft.com/detail/9PNG1JDDTG8?hl=en-us&gl=SE&ocid=pdpshare>

The screenshot displays the AppControl Manager application interface. On the left is a navigation menu with categories: Home, Creation (Create Policy, Create Supplemental Policy, Create Deny Policy), Certificates (Build New Certificate, View File Certificates), Logs Processing (Create policy from Event Logs, MDE Advanced Hunting), Tactical (Allow New Apps, Policy Editor, Simulation, Firewall Sentinel), Info Gathering (System Information, Get Code Integrity Hashes, Get Secure Policy Settings), and Policy Management. The main area is titled 'AppControl Manager' and features a 'System Overview' section with various system metrics:

System Overview			
System Time 19:04 (+02:00)	User JörgenNilsson - Standard Privilege	Computer Name LAPTOP-P758EBR1	System Model LENOVO - 21HMS31X00
Windows Activation Genuine - Retail	Uptime 4 days 07 hours 52 minutes	Last Boot Time 11.2 seconds	System RAM 32 GB - LPDDR5 6000 MT/s
Storage Size and Temperature 951.6 GB Storage Temp: Unavailable	USB Device History Total USB Devices Connected: 1	Internet Speed 470.2 Kbps ↓ / 1.6 Mbps ↑ Total: 3.5 GB ↓ / 2.8 GB ↑	CPU 13th Gen Intel(R) Core(TM) i7-1365U - 10 Core / 12 Thread - X64 - 2.69 GHz - 12 MB L3 Cache - 1 Socket
CPU Temperature 67.9 °C	Open Network Ports TCP: 31 - UDP: 98	Power Plan Balanced	



Demo



Quality update errors



- We have seen an increase in Quality updates errors during 2025

DISM.log

```
2025-08-06 15:02:44, Info           CBS   Exec: Processing complete. Session: 31196882_605738186,
Package: HyperV-OptionalFeature-VirtualMachinePlatform-Client-Disabled-FOD-
Package~31bf3856ad364e35~amd64~~10.0.26100.1, Identifier: KB777778 [HRESULT = 0x80073712 -
ERROR_SXS_COMPONENT_STORE_CORRUPT]
2025-08-06 15:02:44, Error           CBS   Failed to perform operation. [HRESULT = 0x80073712 -
ERROR_SXS_COMPONENT_STORE_CORRUPT]
```



```
2026/3/19:22:40:58.012 (F) Attempting to mark store corrupt with category [1:21 ml:22]'CorruptComponentValue'[gle=0x80004005]
Unable to find \\?\C:\Windows\SoftwareDistribution\Download\3098c1ec1634ae859359ccf1e1bd5a23\Package_for_RollupFix~~amd64~~26100.8037.1.19\amd64_microsoft-wind
Found WindowsCopilot.adml in component Microsoft-Windows-Shell-GroupPolicy.Resources, version 10.0.26100.7920, arch amd64, culture [1:5]'sv-SE', nonSxS, pkt {
Moved file \\?\C:\Windows\SoftwareDistribution\Download\3098c1ec1634ae859359ccf1e1bd5a23\Package_for_RollupFix~~amd64~~26100.8037.1.19\amd64_microsoft-windows-
5) Staging WindowsInkWorkspace.adml (FD)
Unable to find \\?\C:\Windows\SoftwareDistribution\Download\3098c1ec1634ae859359ccf1e1bd5a23\Package_for_RollupFix~~amd64~~26100.8037.1.19\WinSxS\amd64_microsof
Unable to find \\?\C:\Windows\SoftwareDistribution\Download\3098c1ec1634ae859359ccf1e1bd5a23\Package_for_RollupFix~~amd64~~26100.8037.1.19\amd64_microsoft-wind
Component Microsoft-Windows-Shell-GroupPolicy.Resources, version 10.0.26100.7920, arch amd64, culture [1:5]'fi-FI', nonSxS, pkt {1:8 b:31bf3856ad364e35} does
(F) Component directory missing. Dir: \SystemRoot\WinSxS\amd64_microsoft-windows-s..ouppolicy.resources_31bf3856ad364e35_10.0.26100.712_fi-fi_6408f8a0487d62b0
2026/3/19:22:40:58.012 (F) onecore\base\wcp\componentstore\storelayout.cpp(2203): Error 800f0983 [Warning, Facility=15 (0x000f), Code=2435 (0x0983)] originated
2026/3/19:22:40:58.012 (F) Attempting to mark store corrupt with category [1:21 ml:22]'CorruptComponentValue'[gle=0x80004005]
Unable to find WindowsInkWorkspace.adml in component Microsoft-Windows-Shell-GroupPolicy.Resources, version 10.0.26100.7920, arch amd64, culture [1:5]'fi-FI', nonSxS,
Moved file \\?\C:\Windows\SoftwareDistribution\Download\3098c1ec1634ae859359ccf1e1bd5a23\Package_for_RollupFix~~amd64~~26100.8037.1.19\amd64_microsoft-windows-
24) Staging WindowsInkWorkspace.adml (FD)
Unable to find \\?\C:\Windows\SoftwareDistribution\Download\3098c1ec1634ae859359ccf1e1bd5a23\Package_for_RollupFix~~amd64~~26100.8037.1.19\WinSxS\amd64_microsof
Unable to find \\?\C:\Windows\SoftwareDistribution\Download\3098c1ec1634ae859359ccf1e1bd5a23\Package_for_RollupFix~~amd64~~26100.8037.1.19\amd64_microsoft-wind
Component Microsoft-Windows-Shell-GroupPolicy.Resources, version 10.0.26100.7920, arch amd64, culture [1:5]'nb-NO', nonSxS, pkt {1:8 b:31bf3856ad364e35} does
(F) Component directory missing. Dir: \SystemRoot\WinSxS\amd64_microsoft-windows-s..ouppolicy.resources_31bf3856ad364e35_10.0.26100.712_nb-no_7fef3d2fdb187113
2026/3/19:22:40:58.012 (F) onecore\base\wcp\componentstore\storelayout.cpp(2203): Error 800f0983 [Warning, Facility=15 (0x000f), Code=2435 (0x0983)] originated
2026/3/19:22:40:58.012 (F) Attempting to mark store corrupt with category [1:21 ml:22]'CorruptComponentValue'[gle=0x80004005]
Unable to find WindowsInkWorkspace.adml in component Microsoft-Windows-Shell-GroupPolicy.Resources, version 10.0.26100.7920, arch amd64, culture [1:5]'nb-NO', nonSxS,
Moved file \\?\C:\Windows\SoftwareDistribution\Download\3098c1ec1634ae859359ccf1e1bd5a23\Package_for_RollupFix~~amd64~~26100.8037.1.19\amd64_microsoft-windows-
50) Staging WindowsInkWorkspace.adml (FD)
Unable to find \\?\C:\Windows\SoftwareDistribution\Download\3098c1ec1634ae859359ccf1e1bd5a23\Package_for_RollupFix~~amd64~~26100.8037.1.19\WinSxS\amd64_microsof
Component Microsoft-Windows-Shell-GroupPolicy.Resources, version 10.0.26100.7920, arch amd64, culture [1:5]'sv-SE', nonSxS, pkt {1:8 b:31bf3856ad364e35} does
Unable to find \\?\C:\Windows\SoftwareDistribution\Download\3098c1ec1634ae859359ccf1e1bd5a23\Package_for_RollupFix~~amd64~~26100.8037.1.19\amd64_microsoft-wind
(F) Component directory missing. Dir: \SystemRoot\WinSxS\amd64_microsoft-windows-s..ouppolicy.resources_31bf3856ad364e35_10.0.26100.712_sv-se_aa3e99389b6a84e3
2026/3/19:22:40:58.012 (F) onecore\base\wcp\componentstore\storelayout.cpp(2203): Error 800f0983 [Warning, Facility=15 (0x000f), Code=2435 (0x0983)] originated
```



Windows Update



Updates failed

Your device is missing important security updates. Make sure to keep your device on and plugged in so updates can complete.

Retry all

2025-08 Cumulative Update for Windows 11 Version 24H2 for x64-based Systems (KB5063878) (26100.4946)

Some update files are missing or have problems. We'll try to download the update again later. Error code: (0x80073712)

Retry

! Reinstall your current version of Windows to repair system files and components

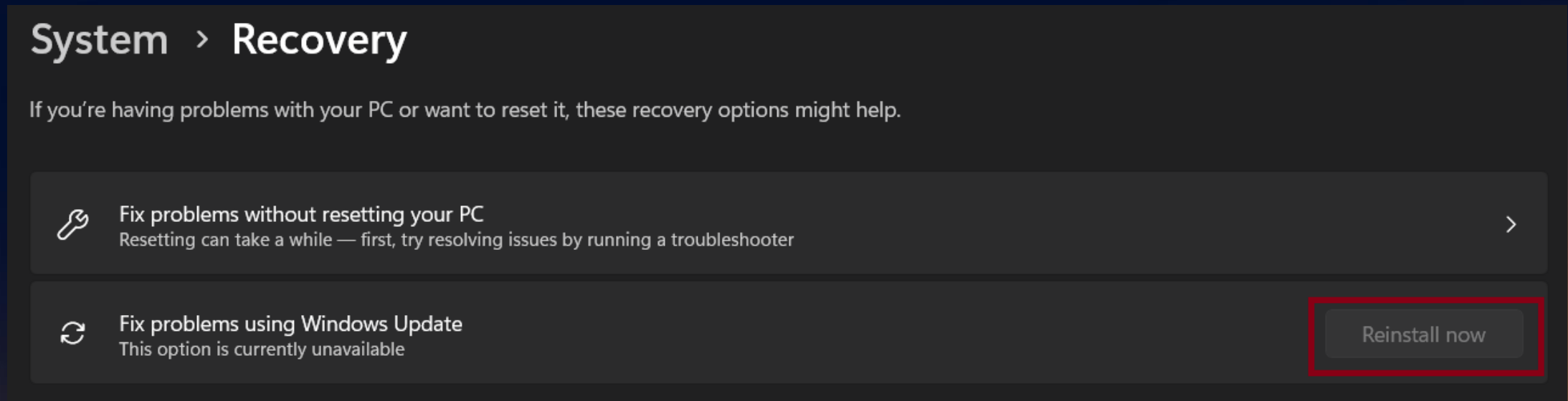
Reinstall Now



Quality updates



- Solution: in-place upgrade to the same version of Windows 11!
1. Win32app with the Windows 11 installation files
 2. setup.exe /auto upgrade /eula accept



[Fix issues by reinstalling the current version of Windows - Microsoft Support](#)

Please rate this session on
Sched.com



We would love to hear what
you liked and how we could
improve!

Thanks!